

1 **IN THE NEW YORK OFFICE**

a **3.20** Watch or listen. Mark the sentences **T** (true) or **F** (false).

- 1 The New York office is smaller than the London office.
- 2 Barbara is the editor of the magazine.
- 3 Rob has never been to New York before.
- 4 Barbara is going to have lunch with Rob and Jenny.
- 5 Holly is going to work with Rob.
- 6 Holly wants to go to the restaurant because she's hungry.

b Watch or listen again. Say why the **F** sentences are false.

2 **VOCABULARY** restaurants

a Do the restaurant quiz with a partner.

**RESTAURANT QUIZ**

What do you call...?

- 1 the book or list which tells you what food there is
- 2 the three parts of a meal
- 3 the person who serves you
- 4 the piece of paper with the price of the meal
- 5 extra money you leave if you are happy with your meal or with the service

What do you say...?

- 6 if you want a table for four people
- 7 when the waiter asks you what you want
- 8 when you are ready to pay

b **3.21** Watch or listen and check.

3 **AT THE RESTAURANT**

a **3.22** Cover the conversation on p.29 and watch or listen. Answer the questions.

- 1 What do Jenny, Rob, and Holly order?
- 2 What problems do they have?

b Watch or listen again. Complete the **You hear** phrases.

You hear	You say
Are you ready to _____? 1 _____?	Yes, please.
Can I get you something to _____ with? 2 _____ with?	No, thank you. I'd like the tuna with a green salad.
And for you, sir?	I'll have the steak, please.
Would you like that with fries or a baked _____? 3 _____?	Fries, please.
How would you like your steak? Rare, ⁴ _____, or well done?	Well done.
	Nothing for me.
OK. And to _____? 5 _____?	Water, please.
_____ or sparkling? 6 _____ or sparkling?	Sparkling.
The tuna for you ma'am, and the steak for you, _____? 7 _____.	I'm sorry, but I asked for a green salad, not fries.
No problem. I'll _____ it. 8 _____ it.	
	Excuse me.
Yes, sir?	Sorry, I asked for my steak well done and this is rare.
I'm really sorry. I'll _____ it back to the kitchen. 9 _____ it back to the kitchen.	

c **3.23** Watch or listen and repeat the **You say** phrases. Copy the rhythm.

d Practise the conversation with a partner.

e **In pairs**, role-play the conversation.

- A** You are the waiter / waitress. You begin with *Are you ready to order?*
- B** You are in the restaurant. Order a steak or tuna.
- A** Offer **B** fries, a baked potato, or salad with the steak or tuna.
- B** There is a problem with your order. Explain it to the waiter / waitress.
- A** Apologize, and try to solve the problem.

f Swap roles.

4 **HOLLY AND ROB MAKE FRIENDS**

a **3.24** Watch or listen to Rob, Holly, and Jenny. Do they enjoy the lunch?

b Watch or listen again and answer the questions.

- 1 What's Rob going to write about?
- 2 How does Holly offer to help him with interviews?
- 3 What does she say they could do one evening?
- 4 What's the problem with the check?
- 5 Why does Jenny say it's time to go?
- 6 Do you think Jenny wanted Holly to come to lunch?

British and American English

check = American English *bill* = British English

c Look at the **Social English** phrases. Can you remember any of the missing words?

Social English

- 1 **Holly** _____ tell me,...
- 2 **Rob** Well, to _____ with...
- 3 **Rob** Do you have any _____?
- 4 **Rob** That would _____ great.
- 5 **Jenny** _____ we have the check (bill), please?
- 6 **Jenny** Excuse me, I think there's a _____.
- 7 **Jenny** OK, _____ to go.

d **3.25** Watch or listen and complete the phrases. How do you say them in your language? Then watch or listen again and repeat the phrases.

e Complete conversations A–G with **Social English** phrases 1–7. Then practise them with a partner.

A	_____	Yes, it's getting late.
B	_____ We had two glasses of wine, not three.	I'm really sorry. I'll go and change it.
C	_____ We want to go to a good pizzeria. _____	Mimmo's in Park Avenue is great.
D	_____ Let's go the theatre tonight.	Yes. _____
E	_____ So what was wrong with your hotel?	_____ my room was tiny. Then the wi-fi didn't work.
F	_____ Would you like coffee or a dessert?	No, thanks. _____
G	_____ how long are you staying here?	Until Friday.

CAN YOU...?

- order food in a restaurant
- explain when there is a problem with your food, the bill, etc.
- ask what somebody is going to do today

